CMR Falabella

Local card

CMR Falabella is a popular payment card in Chile, as well as other South American countries. It allows users to pay both in-store and, using the Banco Falabella App, at online stores. The card charges 0% commission on cross-border purchases, simply converting the currency at that day's exchange rate. Customers also enjoy discounts at participating Chilean retailers and can accumulate reward points.

Specifications

Coverage

Consumer	Chile
Merchant	Chile

Currencies

Consumer	CLP, PEN
Processing	CLP, PEN
Settlement	Global

Transactions

Timeout	1 minute

Features

- ✓ Recurring payments
- ✓ One-click payments
- ✗ In-store/POS
- ✓ Refunds
- ✓ Partial refunds
- ✓ Multiple partial refunds
- ✓ Payment assurance
- ✓ Chargeback risk

How it works?

1 Merchant



At online checkout, the consumer chooses credit card as the preferred payment method

2 Payment method



The consumer enters their card details

3 Online bank



After confirming the payment, the consumer may be redirected to their issuing bank for 3DS authentication

4 Merchant



The merchant receives confirmation of payment

Payment Assurance refers to payouts for all transactions reported as technically successful, but if missing funds or chargebacks occur, they will be retrieved from customers. All trademarks are property of their respective owners.