

Touch 'n Go



Wallet

The Touch 'n Go wallet has more than 17 million registered users and is accepted by 550,000 merchants. Considered one of the fastest-growing wallets in Malaysia (iPrice) Touch 'n Go is viewed by many as a future Malaysian super-app. Besides online payments, it also provides services including food delivery, insurance, mobile top-ups, peer-to-peer, bill payments, and transportation booking. Consumers can top up their wallets by online banking, debit, credit card, or with a reload pin available at 18,000 outlets.

Specifications

Coverage

Consumer	Malaysia
Merchant	Global

Currencies

Consumer	MYR
Processing	MYR
Settlement	USD

Transactions

Minimum	MYR 1.01
Maximum	MYR 20,000
Timeout	3 hours

Features

- Recurring payments
- One-click payments
- Refunds
- Partial refunds
- Multiple partial refunds
- Payment assurance
- Chargeback risk

Why Touch 'n Go?



Malaysians pay for 16% of all online purchases — a volume of e-commerce worth approximately US\$2 billion — using e-wallets (PPRO Almanac).



Touch 'n Go is the only electronic toll collection operator for all highways in peninsular Malaysia, driving additional consumer adoption and brand recognition by linking payment for tolls to the e-wallet.



Touch 'n Go incentivises consumer usage, with regular rewards such as one free entry into a draw for cashbacks and prizes, each time they use their Touch 'n Go wallet for payments.

How it works?

