

Bank transfer

Trustly is considered to be one of the leaders of bank transfer payments in key European markets. With Trustly, consumers can make fast, simple, and secure payments directly from their bank accounts, with no risk of stolen details or fraud. With a merchant base of more than 8,500, Trustly integrates with 6,300 banks to collect funds locally across Europe and offers real-time reconciliation through proprietary integrations to these accounts. Consumers make e-commerce payments by selecting Trustly and authenticating the payment through their existing online banking interface.

Specifications

Coverage

Consumer	Austria, Germany, Denmark, Estonia, Spain, Finland, United Kingdom, Lithuania, Latvia, Norway, Netherlands, Sweden
Merchant	Austria, Germany, Denmark, Estonia, Spain, Finland, United Kingdom, Lithuania, Latvia, Netherlands, Norway, Sweden

Currencies

Consumer	DKK, EUR, GBP, NOK, SEK
Processing	DKK, EUR, GBP, NOK, SEK
Settlement	DKK, EUR, GBP, NOK, SEK

Transactions

Minimum	EUR 0.01
Timeout	7 days

Features

- ☐ Recurring payments
- ☐ One-click payments
- ☐ In-store/POS
- ☒ Refunds
- ☒ Partial refunds
- ☒ Multiple partial refunds
- ☒ Payment assurance
- ☐ Chargeback risk

Why Trustly?



Trustly reports strong brand recognition across the Nordics: over 25% of Swedes and 30% of Finns have paid with Trustly in the last 12 months.



Refunds are paid instantly to consumers from the merchant's balance with Trustly: Trustly research found 95% of consumers report same-day refunds make them more loyal to a merchant.



Trustly maximises conversion in AU, DE, EE, FI, LT, LV, NL and SE. According to Trustly, these markets comprise 75% of their 6.3M active EU users, where Trustly supports over 90% of consumer bank accounts.

How it works?

